



Juvenile Rehabilitation Administration Parole Services Customer Satisfaction Survey

Please indicate which type of parole your child is on:

Intensive Parole Sex Offender Parole Regular Parole Don't Know

For each item identified below, circle the number to the right that best fits your judgment of its quality.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
1. I know what JRA parole services there are for my child and family.	1	2	3	4	5	6
2. I believe JRA parole services are very supportive of my child.	1	2	3	4	5	6
3. I believe JRA parole services do a good job of holding my child accountable for his/her actions.	1	2	3	4	5	6
4. I feel that my child does better in school or work while on parole than if he/she was not on parole.	1	2	3	4	5	6
5. I helped make plans and goals about parole services for my child.	1	2	3	4	5	6
6. I feel like I have input into decisions that are made about parole services for my child.	1	2	3	4	5	6
7. I have regular contact with my child's parole counselor.	1	2	3	4	5	6
8. I feel that JRA parole staff treat me with courtesy and respect.	1	2	3	4	5	6
9. I feel that JRA parole staff respond to my concerns promptly.	1	2	3	4	5	6
10. I am satisfied with JRA parole services.	1	2	3	4	5	6



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Thank you for taking the time to complete the survey, if you would like to add any additional comments please complete the section below.

- **What more would you like to see JRA parole services offer?**

- **Additional comments about JRA parole services:**
